



Volvo Trucks. Driving Progress

UPTIME PROMISE

OUR PROMISE TO DELIVER MAXIMUM UPTIME TO YOUR BUSINESS

A new addition to our Gold Service Agreement, Uptime Promise is designed to give you extra protection against unplanned standstills. If you experience an unplanned stop, we promise to have you back on the road within 12 hours.

From the moment you log the stop with Customer Care Centre, the clock starts. If it takes longer than 12 hours, we compensate you*.

VOLVO GOLD SERVICE AGREEMENT with UPTIME PROMISE

Uptime Promise is an extra service offered on the Volvo Gold Service Agreement.

*Terms and conditions apply. Uptime Promise is applicable within Peninsular Malaysia only.

BENEFITS

- ✓ Safe, dependable repairs carried out by highly skilled Volvo technicians
- ✓ Financial compensation if the repair takes longer than 12 hours
- ✓ Assurance against unplanned standstills
- ✓ Minimum loss of time and income
- ✓ Maximum uptime



BACK ON THE
ROAD WITHIN
12 HRS
OR WE PAY YOU*

UPTIME PROMISE



OUR PROMISE TO DELIVER MAXIMUM UPTIME TO YOUR BUSINESS

PORT KLANG (FLAGSHIP)

39, Lebuhr Sultan Mohamed/KU18,
Taman Perindustrian
Bandar Sultan Suleiman,
42000 Port Klang, Selangor
Tel. : 03-3375 4300
Fax : 03-3375 4301

SHAH ALAM (HQ)

No.6, Jalan Bicu 15/6,
Seksyen 15, 40200 Shah Alam,
Selangor Darul Ehsan
Tel. : 03-5525 6200/
03-5513 5628
Fax.: 03-5519 4233
03-5519 0592
03-5510 9096 (Parts)

PRAI

No. 2423,
Lorong Perusahaan 6A,
Prai Industrial Estate,
13600 Prai, Pulau Pinang
Tel. : 04-398 9184/
04-398 9185
Fax.: 04-398 9187

IPOH

Lot 181654,
Lebuhr Perusahaan Kelebang 9,
Kawasan Perusahaan IGB,
31200 Daerah Kinta,
Ipoh, Perak Darul Ridzuan
Tel : 05-291 8892
Fax : 05-291 8893

KUANTAN

Lot 15,
Jalan Gebeng 2/10,
Kawasan Perindustrian Gebeng,
26080 Kuantan, Pahang
Tel. : 09-583 3333
Fax.: 09-583 5833

JOHOR BAHRU

PLO 251, Jalan Firma 2,
Kawasan Perindustrian Tebrau IV,
81100 Johor Bahru,
Johor Darul Ta'zim
Tel. : 07-357 4834/
07-357 4835
07-357 4955
Fax. : 07-357 4899

KOTA BHARU

Lot 3053, GF7
Jalan Kota Bharu-Pasir Puteh
Bechah Kura, Peringat
16400 Kota Bharu,
Kelantan
Tel. : 016-662 5721
Fax.: 09-583 5833

PEACE OF MIND - WHEREVER YOU ARE

Volvo Uptime Promise applies everywhere in Peninsular Malaysia. Backed by Malaysia's most equipped owned dealer network, you're always close to a Volvo workshop. Any work carried out is performed by technicians who are specialists in Volvo Trucks and we only use Genuine Volvo Parts.

FOR MORE INFORMATION

Contact your local Volvo dealer for a detailed description of the terms and conditions for Volvo Uptime Promise and Volvo Gold Service Agreement.

Please call our Customer Care Centre at 012-373 1030 & 019-240 1030. Information can also be found on www.facebook.com/VolvoTrucksMalaysia and on www.linkedin.com/volvotrucksmalaysia.

VOLVO

Volvo Trucks Malaysia

www.volvotrucks.my