

## **WORKSHOP HOURS**

Maximise Your Trucks Uptime With Increased Efficiency



## How does this benefit you?

A well maintained truck is one major element that contributes to a company's success. We know that expert technicians, advanced diagnostic equipment and specially designed tools alongside Genuine Volvo Parts will ensure your truck is caredfor and runs at its optimum level.

That's why Volvo Trucks is now introducing the Extended Workshop Hours in our flagship in Port Klang.

Depending on your needs whether it's basic service, preventive maintenance or major repairs, our team of qualified technicians will continue working on your trucks pass the standard workshop hours. Your trucks will receive the best care benchmarked against the highest standards which we have always adhered to. The extended hours will also give your team the extra flexibility within your busy delivery schedules to pick up or drop off your trucks beyond the standard working hours. This provides convenience to your team and reduces the possibility of being caught in traffic and rushing about for time.

Our objective is to ensure that your trucks spend as little time as possible in the workshop and more time on the road. At Volvo Trucks, rest assure that your vehicles will always receive the best service and care it can get. At Volvo Trucks, we aim to help you generate a higher income.

Please call our Customer Care Centre at 012-373 1030 or 019-240 1030 for more information.

## Terms and conditions:

- 1. Workshop hours: Monday to Friday 8.30 AM until 11.00 PM. Saturday 8.30 AM until 5.30 PM. (Closed on Sundays and Public Holidays)
- 2. Extended hours are only available in the Port Klang workshop.
- 3. Acceptance of last minute bookings will be at the discretion of Volvo Trucks Malaysia.
- 4. Bays are at first-come-first-serve basis.
- 5. Trucks that are already undergoing repairs and maintenance work will continue into the extended working hours.
- 6. Job scope for Extended Hours includes those offered under the Fast Track Service.
- 7. If you miss your appointment time, your slot might be assigned to someone else.

## Port Klang (Flagship)

39, Lebuh Sultan Mohamed/KU18, Taman Perindustrian Sultan Suleiman, 40200 Pelabuhan Klang, Selangor Tel: 03-3375 4300

Fax: 03-3375 4301

