



GENUINE VOLVO PARTS WARRANTY

**2 YEARS
FITTED PARTS
WARRANTY**



Good news!

Genuine Volvo Parts – the only choice if you’re looking for high-quality, reliable and durable parts for your Volvo.

We have rigorously tested all our components to the highest standards to ensure optimal performance and a perfect fit for your vehicle.

All Genuine Volvo Parts purchased from Volvo Malaysia comes with a standard warranty coverage of 12 months from date of invoice. Now, we are extending the warranty term to 24 months covering both parts and labour if the parts are fitted at a Volvo Authorised Dealer. This is how we demonstrate our long-term commitment to you and your business by offering you optimal uptime assurance and peace of mind.

You can rest assure that in our authorised Volvo workshops we only fit Genuine Volvo Parts.

All service work is carried out by our qualified technicians, who are continuously trained to keep up with the latest technological developments. Our workshops are equipped with effective diagnostics systems, a full range of special tools and the very latest service literature.

With a full 2 Years Fitted Parts Warranty offered, we can say with confidence that Genuine Volvo Parts give you the best protection and the most value for money.

That’s our promise to you every day.

| Genuine Volvo Parts | 1 year parts warranty | 2 years parts warranty | 2 years labour warranty | 2 years breakdown assistance* | 2 years consequential vehicle damage* |
|-------------------------------------|-----------------------|------------------------|-------------------------|-------------------------------|---------------------------------------|
| Purchased by customer | ● | | | | |
| Fitted by a Volvo Authorised Dealer | | ● | ● | ● | ● |

* Terms and conditions apply

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Warranty coverage

General Parts Warranty (Applicable to Genuine Volvo Parts purchased over-the counter without installation):

If a Genuine Volvo Part, proves to be defective due to faulty material or manufacture within 12 months from date of invoice, it will be replaced by a Volvo Authorised Dealer.

2 Years Fitted Parts Warranty (Applicable to Genuine Volvo Parts purchased and fitted by a Volvo Authorised Dealer):

If a Genuine Volvo Part, which is fitted at a Volvo Authorised Dealer proves to be faulty (due to material or assembly) within 24 months of date of invoice, it will be replaced. The cost of both parts and labour will be borne by Volvo Malaysia. In addition, If the above failure results in a breakdown or causes consequential vehicle damage, then the related breakdown charges are also absorbed by Volvo Malaysia.

Warranty conditions

The General Parts Warranty are subject to the following conditions:

- Only Genuine Volvo Parts are covered.
- Proof of parts purchased (original invoice) must be presented to the Volvo Authorised Dealer when making the claim.
- The vehicle is serviced and maintained according to Volvo Trucks recommendations and requirements.

For 2 Years Fitted Parts Warranty, the following conditions apply:

- All the above General Parts Warranty conditions.
- Proof of parts purchase and fitment from a Volvo Authorised Dealer - original invoice to be submitted when making the claim.
- Consequential vehicle damage claims will be subject to Volvo Malaysia's investigation and evaluation, and is limited to damage caused by any defective Genuine Volvo Parts fitted by a Volvo Authorised Dealer.

The General Parts Warranty and 2 Years Fitted Parts Warranty are applicable for:

- Genuine Volvo Parts
- Genuine Volvo Exchange
- Genuine Volvo Accessories

Warranty exclusions and limitations

The General Parts Warranty and 2 Years Fitted Parts Warranty are NOT valid for:

- A defect resulting from normal wear and tear or improper handling or incorrect storage of the part.
- Parts replaced free of charge under vehicle/driveline warranty, recalls or campaigns.
- If the part and/or vehicle have been subjected to an accident, improperly used, modified, rebuilt or changed.
- Damage caused due to neglect, incorrect fitment or adjustment of the part or the failure of another Genuine Volvo Part or non-genuine part.
- Any losses, costs or damage, including loss of use, profit, expected savings, load, lodging, phone calls, meals, express deliveries, lost time, inconvenience, loss of transportation, or any other direct/indirect incidental or consequential loss or damage you (or anyone else) may incur as a result of a defect covered by this warranty.

Volvo reserves the right to update the warranty terms & conditions from time to time. The warranty terms that apply will be those in force at the time of purchase.

This is a summary of the key benefits and exclusions, for more information please contact your authorised Volvo workshop or call our Customer Care Centre at 012-373 1030 or 019-240 1030.



VOLVO

Volvo Malaysia Sdn Bhd
www.volvotrucks.com.my